

(Included in Gile Hill Rules & Regs, updated 8/2022)

# Maloney Properties, Inc. Emergency Response Procedure For Gile Hill Condominium Owners

## 1-888-389-6687

**EMERGENCY DEFINITION:** Generally, a situation, which poses a danger to the health, safety, and well-being of residents and buildings.

Emergencies will be responded to immediately and include:

1. Infrastructure or common area plumbing leaks causing immediate danger to life or property
2. Fire
3. Main sewer back-up

Please note: Gile Hill Condominium owners are responsible for repairs in their units. The management office will maintain a list of local contractors for your convenience - see the previous page.

The Town of Hanover is connected to the 911 Emergency System. If there is a fire, security, or health emergency, first dial "911". Always notify Maloney Properties immediately following your call to "911". Our 24-hour emergency number is 1.888.389.6687. The 24-hour answering service will receive your call and contact a staff person to respond appropriately.

Please, when calling in an emergency, leave your name, address, phone number where you can be reached, and the nature of the emergency. A maintenance staff person will then return your call.

No electricity: Call Liberty to determine if there are lines down.

No water: Call the Town of Hanover to determine if there is a water main break.

Call a contractor of your choice for the following:

- Plumbing leak, toilet overflowing, clogged sink/bathtub, sewer back-up
- No heat or hot water
- Smoke detector beeping

Break-ins - Call 911 to make a report, then call a contractor to secure windows/doors.

Call Maloney Properties, Inc. emergency line for the following:

- Exterior lights that are out or flickering
- Roofing issues (e.g., leak, panels coming off)
- Siding that has blown off
- Problems in the stairwells (e.g., tripping hazard, railing off or broken)